

DUE TO HIGH DEMAND WE KINDLY REQUEST YOU FOLLOW OUR

RESERVATION POLICIES

MINIMUMS There is a two-night minimum on all lodging reservations for all weekends (Friday and Saturday) and group blocks. There is a three-night minimum on all lodging reservations during all holidays.

CHECK-IN Check-in is at 3:00 pm daily at the Concierge desk in The Orchard House. After 5:00 pm, a welcome packet including your key(s) will be left in the brass mailbox labeled “Welcome Reserve Guests” at the front drive of The Orchard House.

CHECK-OUT Check-out is at 11:00 am. If you desire a later check-out, you may call the Lodging office at 864-869-2100, ext, 108. Late check-outs will be permitted based on availability. Upon check-out, keys may be dropped off at the Concierge office.

CANCELLATIONS Cancellations of individual accommodations should be made 7 days prior to the scheduled check-in date. For group blocks, cancellations should be made 30 days prior to the scheduled check-in date. *For cancellations not made within these guidelines, an amount equal to 50% of the total reservation dollar amount will be charged to the payment method provided at the time the reservation was made.*

PAYMENT Payment method must be made at the time of reservation. Acceptable payment methods include Member accounts and credit cards. Your card/account will not be charged until the time of your check-out. All activities and food and beverage purchases during your stay may be billed to your accommodation, or you may pay as you go.

PETS Pets are permitted only in specified accommodations for an additional fee of \$100 per visit. Pets, with the exception of certified service animals, are not permitted in the Guest House at any time.

